

# **HELP FOR RENTERS**

Having trouble paying your rent or utilities? We're here to help.

RentReliefRI works to help renters get the assistance they need to avoid eviction or utility shutoff.

# STEPS TO APPLY

## 1. Find out if you are eligible

You may qualify if you can answer 'yes' to all four questions:

- Does your household income meet the program's income limits?
- Are you a renter household in Rhode Island?
- Has someone in your household qualified for unemployment or had a decrease in income or increase in expenses due to COVID-19?
- Is someone in your household at risk for housing instability or homelessness?

## 2. Gather the following documents and information

If you do not have these documents, you may still be able to apply. Contact the RentReliefRI Call Center at 855-608-8756 for assistance.

- Your landlord's name, mailing address and email address
  Documentation demonstrating your rental/utility arrearage
  Documentation demonstrating that you live in RI
  A list of all household members
  - Proof of income
    A form of identification for the head of household
  - · Signed copy of your lease agreement

Please be prepared to upload copies of your documents into the online application portal. It is important that you check the legibility of your scans and/or photos so your application processing will not be delayed.

## 3. Visit www.RentReliefRl.com to begin the application process.

Please have your information and documents ready to ensure faster processing of your application. An application cannot be reviewed until all information has been received. In order to process your application, you will need to have an active email account to receive notifications.

## WHAT HAPPENS NEXT?

If you qualify for <u>rental assistance</u>, RentReliefRI will request approval from your landlord/property manager. If your landlord/property manager approves, RentReliefRI will send payments directly to them to bring your rent current.

If you qualify for <u>utility assistance</u>, RentReliefRI will send payments directly to your utility company(ies).

#### WHAT ELSE DO I NEED TO KNOW?

RentReliefRI is administered by RIHousing. RIHousing does not charge a fee for its services. Beware of calls and other solicitations from companies offering to assist you in return for payment. RentReliefRI assistance does not need to be reimbursed or paid back.

## **READY TO APPLY?**

VISIT WWW.RENTRELIEFRI.COM TODAY TO GET STARTED.

#### About RentReliefRI

RentReliefRI is being supported, in whole or in part, by federal award number ERA0013 awarded to the State of Rhode Island by the U.S. Department of Treasury.

